

Configuring firewall for automatic logs upload

Steps to configure the firewall in order to upload logs



Etere logo



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Network administrators may use the information provided here to configure the firewall in order to ensure the safe and easy upload of logs.

The automatic upload of logs reduce the time needed to troubleshoot.

Etere owns the following ftp servers:

- ftp.etere.com - 118.189.127.58
- ftp.sgy.tv - 118.189.185.148
- ftp1.etere.eu - 2.115.69.169

The above addresses are connected to the different ftp servers.

All Etere software is able to detect and find these ftps by both DNS name and IP address. Therefore, the firewall must be open for ftp protocols to connect to those servers only.

About Etere

Founded in 1987, Etere is amongst the worldwide leaders in Media Asset Management and channel in a box software solutions for broadcasters and media companies. Etere's unique MERP software-only solution is used by many of the world's leading Media Enterprises to power their digital assets. Its modular solutions including Airsales, Ad Insertion, playout, HSM archive, TV automation and Censorship are built with an innovative architecture, offering the best flexibility and reliability in the market. Etere is headquartered in Singapore, with a dedicated 24/7 support centre in Italy.

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