

Etere Support Maintains Seamless Communication and Transitions to Telegram Amid Skype's Discontinuation

With Microsoft set to discontinue Skype in May 2025, Etere will transition its instant messaging support to the Telegram platform with a dedicated support account, @Eteresupport. The transition reflects Etere's proactive approach to staying ahead of industry changes while prioritizing its users' needs.



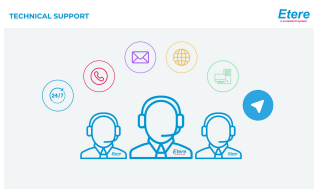
Etere logo



Etere Support Telegram



Telegram Logo



Etere Technical Support
Image

Etere has announced an important update regarding its support services. In response to the announcement by Microsoft that it will discontinue Skype by May 2025, Etere is moving its instant messaging account to the Telegram platform. Etere 24/7 Support is now active on Telegram with username **@Eteresupport**. Our Skype account will gradually be phased out before a complete discontinuation by Microsoft by May 2025.

This move reflects Etere's commitment to maintaining seamless and efficient communication with its users. Telegram, known for its speed, security, and user-friendly interface, will serve as the new instant messaging hub for **Etere 24/7 Customer Support**, ensuring uninterrupted assistance and engagement for its customers worldwide. On top of that, customers on a support contract will continue to have access to unlimited software updates and upgrades, VoIP, direct VPN connections and tracked incidents with history logs.

If you require assistance, please contact us for more information.

10/4/2025 Press



About Etere

Since its beginnings in 1987, Etere has been preparing users for the future. Etere is a worldwide provider of broadcast and media software solutions backed by its mark of excellence in system design, flexibility, and reliability. The revolutionary concept of the Etere Ecosystem promotes real-time collaborations and enhances operational efficiency across the enterprise. Etere Ecosystem software solutions manage the end-to-end media workflow and feature an integrative Web and Windows customizable architecture to fit perfectly in any system.

Etere delivers on its service excellence commitment with 24/7 worldwide support and inclusive software updates. Etere digital technologies and market-proven remote/on-site services, such as consultancy, training, installation, and demonstrations, are ready to run with your business no matter where you are. Etere enhances your adaptability for the future and empowers you with the most innovative software tools to drive your business to greater heights.

To find a media management strategy that works for your business, visit www.etere.com

