

## EA6843 ETERE REMOTE TRAINING SERVICES

Consult our highly specialized engineers from anywhere in world with Etere Remote Training Services which is able to support multiple users from different departments via direct VPN connection and Teamviewer connectivity.



Etere Remote Training Services



VPN access

Etere Remote Training Services enables you to get the most out of your Etere installation by providing professional technical consultation and knowledge transfer via VPN and Teamviewer which allows screens sharing across multiple PCs. In a globalised world, Etere Remote Training Services eliminates geographical barriers and is able to support a large number of users from all around the world. Boost the performance of your systems with Etere Remote Training Services which ensures the best returns on your investments. Whether it is installation, configuration or troubleshooting Etere solutions, Etere Remote Training Services will help you to achieve your goals and to improve the technical competency of your team.

Etere Remote Training Services leverages on the expertise of our team of experienced engineers and trainers who are specialized in the end-to-end processes of production, master control, network facilities and more. The courses can be tailored to fit in your environment and is a cost-effective way to equip your team with the professional skills necessary to run your systems with the best performance and accuracy.

Etere Remote Training Services is chargeable as an hourly service. To get the best out of a Etere Remote Training Services session, secure a fast connection with direct access to computers used for the training.

## **Key Features**

□ Professional and experienced trainers

 $\hfill\square$  Real-time remote access with direct VPN connection to customers' PCs

□ Real-time online meetings with Teamviewer connectivity

□ Supports multiple users across distributed work environments

□ Learn techniques on how to get the best out of your Etere system

□ Powerful workflows customization that are tailored to your environment

 $\hfill\square$  Be a master in managing your Etere System to deliver the results you want



2/5/2018 Product



## Etere

## **About Etere**

Since its beginnings in 1987, Etere has been preparing users to be ready for the future. Etere is a worldwide provider of broadcast and media software solutions backed by its mark of excellence in system design, flexibility and reliability. Engineered in Singapore, the revolutionary concept of Etere Ecosystem promotes real-time collaborations and enhances operational efficiency across the entire enterprise. Etere Ecosystem software solutions including Media Asset Management, Channel-in-a-Box, Newsroom, Ad Insertion, Airsales, Automation, Broadcast Management System, Censorship, HSM Archive, Logging, OTT/VOD Delivery, Radio-Live, Subtitling and Captioning software are built with an integrative Web and Windows architecture that are customisable to fit perfectly in any system. Etere system is developed by 4 different groups in different countries to ensure reliability and quality. Etere delivers on its service excellence commitment with its dedicated team and a 24/7 worldwide support. Its portfolio of digital technologies and marketproven remote/on-site solutions including consultancy, training, installation and demonstrations are ready to run with your business no matter where you are. Etere enhances your adaptability for the future and empowers you with the software tools to drive your business to greater heights. www.etere.com